

## ***A Special note from Follett Software Company***

Congratulations! You are ready to begin using the Destiny Resource Management Solution, our exciting web-based product!

The Destiny Support Team at Follett Software Company is ready to help with any questions or concerns encountered.

Three ways to contact us:

**1.) SEARCHABLE SUPPORT** articles are available anytime, anywhere.

<http://www.follettsoftware.com>

Choose Client Support | Updates & Support

**2.) TELEPHONE SUPPORT** is available Monday through Friday, 7:00 AM to 6:00 PM Central time. You can speak with a Technical Support Analyst by calling 1-800-722-7424

**3.) EMAIL SUPPORT** is available at [techsupport@fsc.follett.com](mailto:techsupport@fsc.follett.com)

You may receive feature and functionality update training via Pre-recorded Web-Based Training at <http://www.follettsoftware.com/page/elearning/>

Pre-Recorded Web-Based Training provides unlimited access to on-demand recorded training content to help you get the most out of your Destiny Resource Management Solution. Each web training module focuses on a specific topic. Follett will create on-demand web training modules that will provide your personnel with information on features and functionality as appropriate.

You may suggest product enhancements via Online Help in Destiny and via the web at [http://www.follettsoftware.com/contact\\_us/?formType=suggest](http://www.follettsoftware.com/contact_us/?formType=suggest). Your valuable feedback helps us make our product even better!

Thank you for purchasing the Destiny Resource Management Solution. We look forward to serving you.